



Covid-19 Instructions for Parents

During these unprecedented times, we want to assure you that we are doing everything possible to keep our children, parents and team as safe as possible. Our practice continues to follow all of the guidelines for infection control as part of our normal routine. You may notice that things are a little different at your next visit.

PRE-APPOINTMENT CHANGES

1. Please update the **Health History/Insurance** information over the telephone PRIOR to your appointment. Failure to do so could cause a delay in your appointment time.
2. Please make sure to complete the **Patient Wellness Form** online or download PRIOR to your appointment. Failure to do so could cause a delay in your appointment time.
You can find the Covid-19 Screening form online.
3. Our staff will be reaching out to you the day prior to your child's appointment to get a temperature and complete a mandatory verbal questionnaire.

DAY OF APPOINTMENT CHANGES

1. All parents and accompanying children will be asked to wear cloth coverings or facemasks upon entering the office. Our office will **NOT** be able to provide you with a mask.
2. It is recommended that older children (age 8 and above) not be accompanied to the hygiene and treatment areas by an adult. Parents will be brought back for the exam with the doctor. If you have a young child with significant anxiety or special needs, please inform our staff.
3. Per the LA County Department of Public Health (LACDPH) recommendation, only a legal guardian can accompany the patient to their dental appointment. This means siblings, friends and other family members may not enter the office.
4. When you arrive in the parking lot, please remain in the car and call our office to check in. Our staff will notify you via phone/text when your child is ready to be brought back.
5. You and your child's temperature will be taken upon entry into the office. Any temperature over 100.4F will require the appointment to be rescheduled by two weeks.

For the safety of our patients, parents and staff, we have the right to reschedule your appointment if any of the above guidelines are not met.

We understand this will not be your typical dental experience and we assure you these measures are being taken for your safety. Please be patient as we make changes to our policies and schedule. The new normal will be different, but I can promise you we will continue taking care of your children as if they were our own.

Best wishes,

Arcadia Pediatric Dental Practice